

# **2004 LEGACY AWARD WINNERS**

## **EXCEPTIONAL CUSTOMER SERVICE**

### **LARRY C. SMITH**

DOT/FHWA/Central Federal Lands Highway Division  
Exceptional Customer Service, Federal  
2004 DFEB Legacy Awards Program

### **GREG MORTIMER**

City Of Golden  
Exceptional Customer Service, Non-Federal  
2004 DFEB Legacy Awards Program

## **EXCEPTIONAL PRODUCTIVITY OR PROCESS IMPROVEMENT**

### **DISTANCE LEARNING TEAM**

DOJ/Management and Specialty Training Center  
Exceptional Productivity/Process Improvement, Federal  
2004 DFEB Legacy Awards Program

### **MAYOR'S OFFICE OF EMPLOYEE ASSISTANCE**

City and County of Denver  
Exceptional Productivity/Process Improvement, Non-Federal  
2004 DFEB Legacy Awards Program

## **EXCEPTIONAL QUALITY IMPROVEMENT**

### **CATHY STAPLETON**

DHS/Federal Emergency Management Agency  
Exceptional Quality Improvement - Federal  
2004 DFEB Legacy Awards Program

## **EXCEPTIONAL EMERGENCY/SECURITY PREPAREDNESS**

**DR. DAVID WALD**

DOI/U.S. Geological Survey, Central Region  
Exceptional Emergency/Security Preparedness, Federal  
2004 DFEB Legacy Awards Program

## **EXCEPTIONAL COMMUNITY SERVICE**

**MANAGEMENT AND SPECIALTY TRAINING CENTER**

DOJ/Federal Bureau of Prisons  
Exceptional Community Service, Federal  
2004 DFEB Legacy Awards Program

## **EXCEPTIONAL DIVERSITY/UNITY EDUCATION**

**MARTHA “MARTY” J. SMITH**

VA, VBA, Regional Office  
Exceptional Diversity/Unity Education, Federal  
2004 DFEB Legacy Awards Program

**DIVERSITY ADVISORY COMMITTEE**

City and County of Denver, Career Service Authority  
Exceptional Diversity/Unity Education, Non-Federal  
2004 DFEB Legacy Awards Program

## **DFEB/NARFE FEDERAL RETIREE COMMUNITY SERVICE AWARD**

### **MS. HARUKO ISHIYAMA**

Retired from DOI/Bureau of Land Management  
NARFE CHAPTER 1119, CAPITOL CITY  
DFEB/NARFE Federal Retiree Community Service Award  
2004 DFEB Legacy Awards Program

## **SPECIAL DFEB AWARDS**

### **DAN SCALES**

General Services Administration  
“DFEB Spirit of Service” Award  
*For going the extra mile in support of those far from home*  
2004 DFEB Legacy Awards Program

### **GOVERNMENT PRINTING OFFICE**

“DFEB Spirit of Service” Award  
*“In sincere appreciation for always getting the job done—right,  
and your support and service to the DFEB and Federal community”*  
2004 DFEB Legacy Awards Program

## **THE LEGACY AWARD**

### **Dr. David Wald**

DOI/U.S. Geological Survey, Central Region  
2004 DFEB LEGACY AWARD WINNER  
*“For Your Exceptional Contribution to Public Service”*  
2004 Legacy Award Program